

Export Buyer Notes

A practical checklist for overseas buyers before placing a CNC or laser equipment order.

Before quotation

Item	What to prepare
Destination market	Confirm country, nearest port, voltage and any import documentation expectations.
Technical assumptions	Document material, thickness, work size, options, consumables and expected output.
Support approach	Confirm remote startup, training material, spare parts and service communication process.

Before shipment

Item	What to prepare
Packing	Confirm export packing, machine dimensions, gross weight and loading requirements.
Documents	Discuss invoice, packing list, manuals, certificates and destination-specific paperwork.
Factory readiness	Prepare foundation, power, gas, cooling, dust extraction, operator and safety conditions.

After delivery

Item	What to prepare
Startup	Share installation photos, wiring status, alarm messages and sample material during remote guidance.
Spare parts	Prepare lenses, nozzles, filters, protective windows and common consumables.
Service communication	Keep model, serial information, machine status, photos and videos ready for support requests.

Note: final machine configuration should be confirmed by material, thickness, drawings, site layout and destination market before order.